



YOUR CREDIT UNION IS PREPARED - Bayou Federal Credit Union has a detailed Disaster Preparedness and Recovery Plan in place. This Plan allows for the safeguarding of all credit union records, data, and cash. In the event of a disaster situation, your money and your account information are secured and protected. Off site computer capabilities help ensure a complete backup of Bayou Federal's critical computer systems and data. Through backup power systems and off-site computer capabilities, we work to restore service to members as quickly as possible, no matter what the disaster.

YOUR ACCOUNTS - In the event of a disaster situation, all efforts will be made to continue service or to resume service as quickly as possible. When Bayou Federal offices must be closed, access to your accounts is usually available by telephone, online, at ATM's, or through Credit Union Service Centers nationwide. Remember that your accounts are insured by the National Credit Union Administration, a U.S. Government Agency. Not one penny of insured savings has ever been lost in a federally insured credit union like Bayou Federal.

Telephone Access:

Main Phone Number for all Bayou FCU Offices **(225) 925-8800 or 1(800) 349-2900**
(Press OPTION 1 to access automated Personal Teller transactions by phone)

Online Access:

Visit **www.bayoufcu.org** for online banking access or e-mail **cuinfo@bayoufcu.org**

Credit Union Service Centers

Access your accounts at more than 2,500 locations nationwide.

To find a CU Service Center location nearest you,
call **1-800-919-CUSC (2872)** or click **www.creditunion.net**

Other Phone Numbers and Information

FEMA (Federal Emergency Management Agency) (800) 621-3362
or TTY: **(800) 462-7585** (for hearing impaired)

National Credit Union Administration (703) 518-6300

Louisiana Office of Emergency Preparedness (225) 342-5470

American Red Cross Disaster Hotline (202) 303-4498

National Weather Service www.nws.noaa.gov

YOUR SAFETY - Bayou Federal recommends you have a personal disaster plan in place for you and your family. Experts recommend keeping handy a kit containing basics like food, medicine, water, emergency phone numbers, and even vital documents. Also keep fresh batteries for radios and flashlights, as well as gas in your vehicle. You should stay tuned to weather or other advisories and be ready to evacuate with your family at a moment's notice. For tips on being better prepared, visit **www.ready.gov**.

